

## Annexure 1

Membership of the Hotel Mountview, Chandigarh entitles the cardholder to the following benefits at any restaurants of Hotel Mountview, Chandigarh.

### Discounts on Food

1. 40% discount when 2 persons dine.
2. 33% discount when 3 persons dine.
3. 25% discount when 4 persons dine.
4. 20% discount when 5 & a maximum of 15 persons dine on a table.
5. 20% discount when the guest dines alone.
6. 20% discount on breakfast buffet on all days, up to maximum 15 persons on the table.

### Other Discounts and Benefits

1. 20% on Beverages (alcoholic & non alcoholic)
2. 20% discount on Pastry Shop purchases.
3. 20% discount on take away orders.
4. Happy hours for members at all bars buy one get one free alcoholic or non alcoholic beverage, timings between 4:00pm to 8:00pm.

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### GIFT CERTIFICATES (Fourteen High Value Certificates)

- **COMPLIMENTARY NIGHT STAY** - One (1) Certificate entitling the member to a 'complimentary night stay' in a Deluxe room. Subject to availability (Transferable, Room Only basis)
- **UPGRADE** - Two (2) Certificates for Upgrade to the Next Category - provided a deluxe room or above is bought on 'Best Available Rates'. This certificate is applicable for two nights. Transferable.
- **BUY ONE NIGHT GET ONE NIGHT FREE** - Two (2) Certificates. The second night complimentary is applicable provided the first night is bought for a deluxe room or above on 'Best Available Rates' Accommodation is subject to room allocation availability and with prior reservations.

- **WEEK END OFFERS** - Four (4) Certificates - Buy a room @ 4000plus taxes - valid for Fridays/ Saturday check-in only. Transferable. Applicable for a deluxe room on double occupancy, on Room-only basis. Extras must be settled at the time of check out
- **COMPLIMENTARY CAKE**- One (1) celebration Certificate entitling the bearer to a complimentary cake of the day celebrating their birthday with at least one guest at any restaurant. Only one certificate can be used per visit/per table. Cake booking must be given 48 hours in advance, 1kg,Transferable.
- **COMPLIMENTARY WINE** - Two (2) Certificates entitling the bearer to Two (2) glasses of house wine or 2 pints of beer while with at least one guest at any restaurant. Transferable. Only one certificate can be used per visit/per table. Certificate applicable only while dining.
- **COMPLIMENTARY DESSERTS** - One (1) Certificate offering Two Desserts. Certificate applicable while dining and with a minimum two main courses ordered. Dessert choice is subject to standard outlet menus and availability. Transferable.
- **COMPLIMENTARY BUFFET**- (1) Certificate – Valid for two persons.. In case of more than 2 people on the same table, food discounts are calculated on total number of people on the table, valid for lunch only. )

## TERMS AND CONDITIONS

### MEMBERSHIP

1. The Membership term (validity period) is 12 calendar months from the date of issuance of the Membership.
2. The Membership Card is not transferable and can be used by the Member only.
3. The total amount of the Membership fee will be refunded provided the Membership has not been used and the refund is requested by the Member within 15 days of acceptance of Membership. The refund will only be actioned after the receipt of the Membership Card, all the certificates and a written cancellation request.
4. In the event that the Membership Card or the certificates are lost, these cannot be replaced or the money refunded.
5. Fraud or abuse concerning the program Membership is subject to appropriate administrative and / or legal action by the Hotel, including termination of the Membership.

### DINING AND ACCOMODATION

1. Presentation of the Program Membership Card is imperative for availing the discounts and benefits. Only one Card may be presented per table / per visit.
2. Discounts are not applicable on room service (in-room dining) and banquets.
3. Discounts cannot be given in conjunction with any other special promotion / discount program.
4. The value of the specific discount shall not include central, state, local taxes, off-premise or room service orders.
5. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts.
6. All reservations are subject to allocation availability. Room reservations must be made directly with the \_\_\_\_\_ Member' Help Desk. Any bookings made through Travel Agents, Corporations or direct with the Hotel are NOT eligible for reservations or discounts under this program. Room reservations under this Program are non commissionable. Amendments/cancellations of Room reservations must be made with a 72 hour prior notice or else the certificate will be taken as used.

#### GIFT CERTIFICATES

1. All certificates enclosed are for one time usage only, must be surrendered at the time of arrival; have to be utilized in full and cannot be exchanged for cash or any other services.
2. The benefits as given in the gift certificates are accompanied by the terms and conditions given on the face or on the reverse of the certificate. These are valid strictly as indicated, and cannot be extended or re-validated.
3. Certificates have no cash value and cannot be traded.
4. Members cannot use two (2) food and beverage certificates together.

#### CONTACT DETAILS:

Membership desk no : 🙋 +91 172-4762035

Email: [hmc@rmvgroup.in](mailto:hmc@rmvgroup.in)

