

PRIVACY

CITCO welcomes you to its website and looks forward to a meaningful interaction with you. CITCO respects your right to privacy. Any personal information that you share with us, like your name, date of birth, address, marital status, telephone number and the like, shall be entitled to privacy and kept confidential.

CITCO assures you that your personal information shall not be used/disclosed. In the event of your personal information being shared such sharing of information shall be for the purpose of doing the intended business with you.

The purpose of this policy is to highlight various obligations, best practices and tools that support in compliance with data privacy regulations applicable to CITCO Hotels in its role as both data controller as well as data processor.

CITCO shall process your personal information, preferences, user characteristics and usage patterns, and feedback to develop, customize and improve the services.

CITCO also share Personal Information and Other Information with third parties who provide services to CITCO Hotels website management, information technology and related infrastructure provision, marketing and campaign, customer service, e-mail delivery, auditing, and other similar services. When CITCO Hotels shares Personal Information with third party service providers, we would try to ensure that they use your Personal Information and Other Information only for the purpose of providing services and subject to terms consistent with this Policy.

CITCO Hotels will collect adequate, relevant and necessary Personal Information, and will process such information fairly and lawfully for the purpose it is collected. The purpose of collection will be specified not later than at the time of data collection, or on each occasion of change of purpose.

CITCO Hotels is committed to protecting you and your family's personal information when you are using "www.citcochandigarh.com". We want our services to be safe and secure for our guest/users.